Kilbirnie Business Improvement District

Merchant Retail Sales Report

for the 12 month period ending 30 June 2019

Prepared by: Wellington City Council

18 November 2019

Absolutely Positively **Wellington** City Council

Me Heke Ki Pōneke

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- Electronic card retail sales at merchants in the Kilbirnie BID area totalled \$165.9m in the year up to June 2019, up by 2.6% or \$4.1m over the same period a year ago
- Retail sales in the Kilbirnie BID area represent around 5.2% of total retail sales in Wellington City which is little changed from a year earlier
- Wellington City residents contributed 75.3% of all spending in the Kilbirnie BID area, while 6.7% of spending originated from visitors from the rest of the region, 8.2% from the rest of New Zealand and around 1.7% from international visitors
- The increase in retail sales growth in the Kilbirnie BID area was driven primarily by an increase in spending in Hospitality category of 13.0% and in the Fashion category of 12.6%,
- 62.1% of all retail sales spending in the year to June 2018 were on food and liquor
- Fridays and Saturdays generally achieved the highest sales during the week. Collectively, week day sales contributed 60% of all sales in the Kilbirnie BID area while weekend sales contributed 40%
- All data in this report is sourced from the WCC Retail Sales and Analysis Tool. Retail sales data excludes cash transactions, bank transfers and some sectors (services, transport plus others). Cash transactions are estimated to be between 5% and 20% of total electronic card retail sales.

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Kilbirnie Bid Area Retail Sales Summary



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Retail sales summary

Customer Origin	Share of 2019	Annual Re	etail Sales	Change	% Change
Customer Origin	Total	Year to Jun-19	Year to Jun-19 Year to Jun-18		% Change
Wellington City	83.4%	\$138,368,662	\$134,976,879	\$3,391,783	2.5%
Rest of Wellington Region	6.7%	\$11,158,606	\$11,079,683	\$78,923	0.7%
Rest of New Zealand	8.2%	\$13,555,718	\$13,623,611	-\$67,893	-0.5%
International	1.7%	\$2,829,916	\$2,104,627	\$725,289	34.5%
Total Kilbirnie BID area	100.0%	\$165,912,902	\$161,784,800	\$4,128,102	2.6%

	Share of 2019	Annual R	etail Sales	Change	% Change
Spend Category ⁽¹⁾	Total	Year to Jun-19	Year to Jun-18	Change	% Change
Automotive	13.0%	\$21,617,696	\$20,830,657	\$787,039	3.8%
Discretionary	8.8%	\$14,615,479	\$13,812,507	\$802,972	5.8%
Fashion ⁽²⁾	3.1%	\$5,113,238	\$4,539,692	\$573,546	12.6%
Food and Liquor	62.1%	\$103,090,141	\$102,549,321	\$540,820	0.5%
Hospitality	4.9%	\$8,132,396	\$7,197,409	\$934,987	13.0%
Other	4.4%	\$7,357,557	\$8,828,645	-\$1,471,088	-16.7%
Unidentifiable ⁽³⁾	3.6%	\$5,986,395	\$4,026,569	\$1,959,826	48.7%
Total	100.0%	\$165,912,902	\$161,784,800	\$4,128,102	2.6%

Curstamor Origin	Annual Re	etail Sales	Change	% Change
Customer Origin	Year to Jun-19	Year to Jun-18	Change	% Change
Total Kilbirnie BID area	\$165,912,902	\$161,784,800	\$4,128,102	2.6%
Total Wellington City	\$3,215,390,257	\$3,085,999,771	\$129,390,486	4.2%
Kilbirnie BID area retail sales as a percentage of total Wellington City retail sales	5.2%	5.2%	-0.1%	-2%

Note

(1) See Appendix for spend category definitions. Accommodation and Durable category merchants have been removed due to confidentiality reasons

(2) Retail sales transactions not meeting privacy requirements have been classified as 'Unidentifiable'.

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Annual transaction value summary

Customer Origin	Average Trar	saction Size	Change	%
Customer Origin	Year to Jun-19	Year to Jun-18	Change	Change
Wellington City	\$47.22	\$47.45	-\$0.23	-0.5%
Rest of Wellington Region	\$42.07	\$40.52	\$1.56	3.8%
Rest of New Zealand	\$43.48	\$42.52	\$0.96	2.3%
International	\$60.31	\$65.94	-\$5.64	-8.5%
Total	\$46.68	\$46.61	\$0.06	0.1%

(1)	Average Trar	saction Size	Change	%	5 BID avg
Spend Category ⁽¹⁾	Year to Jun-19 Year to Jun-18		Change	Change	TX
Automotive	\$55.01	\$52.01	\$3.00	5.8%	\$54.28
Discretionary	\$46.84	\$49.30	-\$2.47	-5.0%	\$44.13
Fashion	\$59.50	\$57.86	\$1.64	2.8%	\$61.25
Food and Liquor	\$48.75	\$49.17	-\$0.42	-0.8%	\$41.63
Hospitality	\$16.16	\$15.26	\$0.90	5.9%	\$20.81
Other	\$85.09	\$82.57	\$2.52	3.1%	
Unidentifiable ⁽²⁾	\$101.68	\$85.55	\$16.14	18.9%	
Total	\$46.68	\$46.61	\$0.06	0.1%	

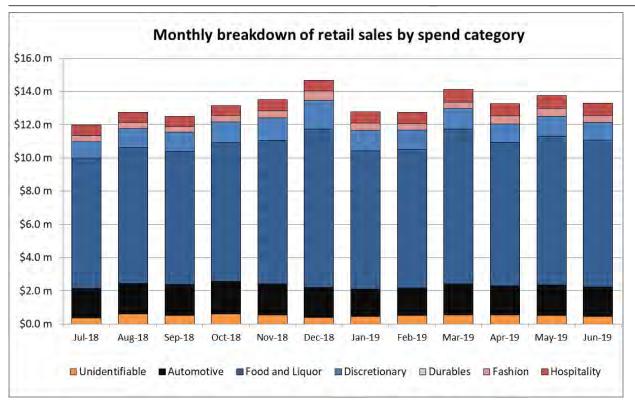
Note

See Appendix for spend category definitions. Accommodation and Durable category merchants have been removed due to confidentiality reasons
Retail sales transactions not meeting privacy requirements have been classified as 'Unidentifiable'.

Monthly retail sales by spend category

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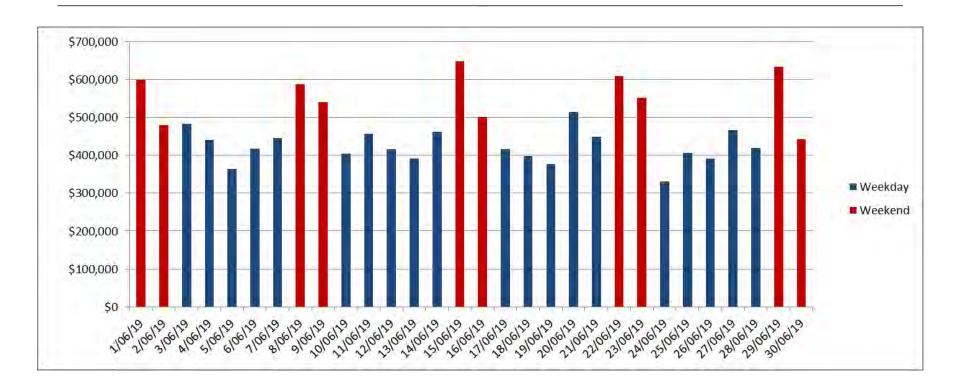
- 62% of all retail sales spending in the year to June 2019 was on food and liquor (\$104m) while spending on automotive repairs and retailing accounted for 13% of all retail spending over the same period.
- Spending on hospitality recorded the largest increase in the Kilbirnie BID area, up 13% or \$0.9m in the year to June 2019. The hospitality category which includes cafes, restaurants, bars, taverns and takeaways accounted for 4.9% of total spend while fashion which includes hairdressing and beauty services accounted for just over 3.1% of all spending in the year to June 2019.

Daily retail sales

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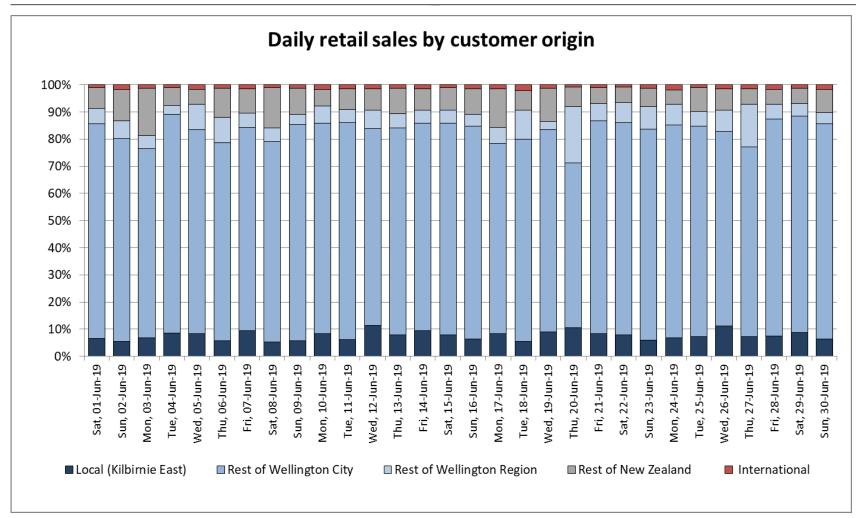


- Electronic card retail sales during the month of June 2019 fluctuated significantly on a day to day basis in the Kilbirnie BID area. Saturdays and Sundays generally achieved the highest sales during the week. Collectively, week day sales contributed 60% of all sales in the Kilbirnie BID area while weekend sales contributed 40%.
- Saturday sales contributed to 22% of the total week sales while the lowest level of sales during the week occurred on Mondays, at an average of 12% of total weekly spending.
- Customer cardholder origin data are coded to Stats NZ 2006 census area unit boundaries.

Daily retail sales by customer origin

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* Customer cardholder origin statistics are based on 2006 Stats NZ census area unit boundaries

Annual retail sales by customer origin

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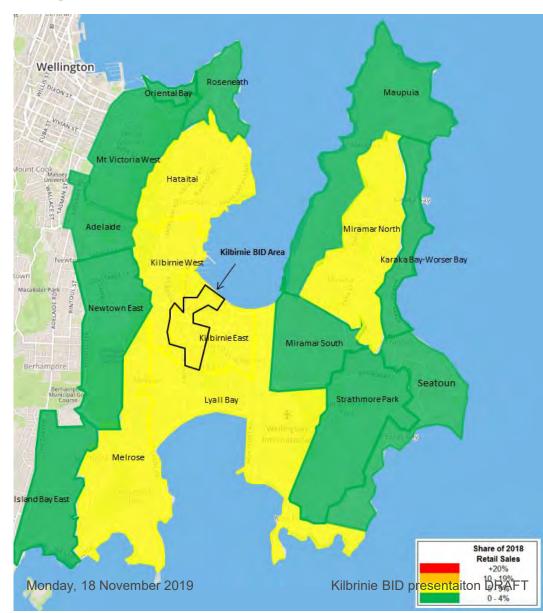
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Questa man Osisin	Share of	Annual R	etail Sales	Channe	0/ Channe
Customer Origin	2019 Total	Year to Jun-19	Year to Jun-18	Change	% Change
Local residents					
Kilbirnie East	8.1%	\$13,357,444	\$12,521,720	\$835,724	6.7%
Total	8.1%	\$13,357,444	\$12,521,720	\$835,724	6.7%
Non-local residents					
Rest of Wellington City					
Lyall Bay	7.1%	\$11,820,324	\$11,311,344	\$508,980	4.5%
Hataitai	6.0%	\$9,955,925	\$9,838,200	\$117,725	1.2%
Melrose	5.2%	\$8,665,833	\$8,992,915	-\$327,082	-3.6%
Kilbirnie West	5.0%	\$8,333,455	\$8,804,075	-\$470,620	-5.3%
Miramar North	4.6%	\$7,642,947	\$8,176,606	-\$533,659	-6.5%
Strathmore Park	4.9%	\$8,087,129	\$7,271,924	\$815,205	11.2%
Miramar South	4.0%	\$6,595,489	\$6,328,936	\$266,553	4.2%
Newtown East	3.0%	\$5,006,766	\$4,758,310	\$248,456	5.2%
Island Bay East	2.7%	\$4,550,869	\$4,465,622	\$85,247	1.9%
Island Bay West	2.2%	\$3,688,289	\$3,842,337	-\$154,048	-4.0%
Brooklyn	2.0%	\$3,298,377	\$3,350,877	-\$52,500	-1.6%
Happy Valley-Owhiro Bay	2.2%	\$3,628,393	\$3,344,131	\$284,262	8.5%
Maupuia	1.8%	\$3,055,084	\$3,314,480	-\$259,396	-7.8%
Seatoun	1.9%	\$3,078,300	\$2,926,241	\$152,059	5.2%
Newtown West	1.9%	\$3,133,775	\$2,723,707	\$410.068	15.1%
Kingston	1.7%	\$2,776,790	\$2,658,839	\$117,951	4.4%
Mt Victoria West	1.3%	\$2,190,083	\$2,652,874	-\$462.791	-17.4%
Rest of Wellington City	17.8%	\$29,503,390	\$27,693,741	\$1,809,649	6.5%
Total Rest of Wellington	75.3%	\$125,011,218	\$122,455,159	\$2,556,059	2.1%
Rest of Wellington Region	6.7%	\$11,158,606	\$11,079,683	\$78,923	0.7%
Rest of New Zealand	8.2%	\$13,555,718	\$13,623,611	-\$67,893	-0.5%
International	1.7%	\$2,829,916	\$2,104,627	\$725,289	34.5%
Total	100.0%	\$165,912,902	\$161,784,800	\$4,128,102	2.6%

• Local residents contributed 8.1% of all spending in the year to June 2019 while 75.3% of spending originated from visitors from the rest of Wellington City.

• Residents from the surrounding areas of Lyall Bay, Hataitai and Melrose collectively contributed 18.3% of all spending.

Map of share of annual retail sales by customer origin



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Kilbirnie BID area Customer Demographic Profile



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Customer age band profile

Age Band (yrs)	Share of 2019	Annual Retail Sales		Change	% Change	Age Band		ales Percentage re ⁽¹⁾	% diff
Age Build (J15)	Total	Year to Jun-19	Year to Jun-18	-	, on on ange	(yrs)	Kilbirnie BID	Wellington City	70 cm
under 18	0.5%	\$782,015	\$719,376	\$62,639	8.7%	under 18	0.5%	0.7%	-0.2%
18 - 24	6.4%	\$10,644,705	\$11,970,442	-\$1,325,737	-11.1%	18 - 24	6.4%	9.4%	-3.0%
25 - 29	6.4%	\$10,582,090	\$11,502,131	-\$920,041	-8.0%	25 - 29	6.4%	8.1%	-1.7%
30 - 34	7.6%	\$12,632,025	\$12,845,487	-\$213,462	-1.7%	30 - 34	7.6%	8.4%	-0.8%
35 - 39	10.5%	\$17,368,345	\$16,684,238	\$684,107	4.1%	35 - 39	10.5%	9.1%	1.4%
40 - 44	12.4%	\$20,531,748	\$19,032,095	\$1,499,653	7.9%	40 - 44	12.4%	10.6%	1.8%
45 - 49	11.4%	\$18,878,249	\$18,373,071	\$505,178	2.7%	45 - 49	11.4%	10.7%	0.6%
50 - 54	11.4%	\$18,930,242	\$19,075,954	-\$145,712	-0.8%	50 - 54	11.4%	11.2%	0.3%
55 - 59	9.1%	\$15,067,702	\$13,139,404	\$1,928,298	14.7%	55 - 59	9.1%	8.6%	0.4%
60 - 64	6.9%	\$11,399,042	\$11,980,034	-\$580,992	-4.8%	60 - 64	6.9%	6.7%	0.2%
65 - 74	9.9%	\$16,454,822	\$15,098,765	\$1,356,057	9.0%	65 - 74	9.9%	8.2%	1.7%
75+	5.9%	\$9,812,007	\$9,259,172	\$552,835	6.0%	75+	5.9%	3.7%	2.2%
Unknown adjuster	1.7%	\$2,829,910	\$2,104,631	\$725,279	34.5%	Unknown	1.7%	4.6%	-2.9%
Total	100.0%	\$165,912,902	\$161,784,800	\$4,128,102	2.6%	Total	100%	100%	0.0%

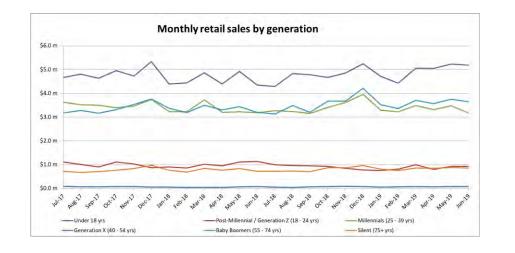
Generational Name	Age Band	Share of Annual Retail Sales		Change	%	
Generational Name	(yrs)	Total	Year to Jun-19	Year to Jun-18	Change	Change
Under 18	under 18	0.5%	\$782,015	\$719,376	\$62,639	8.7%
Post-Millennial / Generation Z	18 - 24	6.4%	\$10,644,705	\$11,970,442	-\$1,325,737	-11.1%
Millennials	25 - 39	24.5%	\$40,582,460	\$41,031,856	-\$449,396	-1.1%
Generation X	40 - 54	35.2%	\$58,340,239	\$56,481,120	\$1,859,119	3.3%
Baby Boomers	55 - 74	25.9%	\$42,921,566	\$40,218,203	\$2,703,363	6.7%
Silent	75+	5.9%	\$9,812,007	\$9,259,172	\$552,835	6.0%
Unknown		1.7%	\$2,829,910	\$2,104,631	\$725,279	34.5%
Total		100.0%	\$165,912,902	\$161,784,800	\$4,128,102	2.6%

- The highest growth in spend was in the Baby Boomers which grew by \$2.7m or 6.7% in the year to June 2019 while the under 18s had the highest % gain at 8.7% or \$0.06m during the same period.
- Spending by Generation Z decreased by (11.1%) or (\$1.3m) in the year to June 2019 when compared to the previous year.

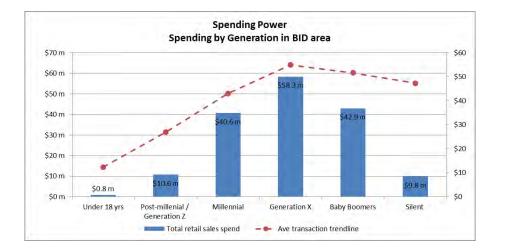
Customer age profile by generation

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- Overall, spending was the highest for Generation X, accounting for 36% or \$58.3m of all spending in the year to June 2019.
- Gen X and Baby Boomer spending tended to peak in December each year while spending by Generation Z and the Silent generation was relatively constant throughout the year.



• The average transaction spend tends to rise through the generations and peaks at Gen X in terms of average transaction and total spend.

Customer gender profile

Gender	Share of	Annual Re	tail Sales	Change	% Change
Gender	2019 Total	Year to Jun-19	Year to Jun-18	Change	% Change
Female	48.6%	\$80,559,367	\$77,812,816	\$2,746,551	3.5%
Male	49.7%	\$82,523,618	\$81,867,356	\$656,262	0.8%
Unknown	1.7%	\$2,829,917	\$2,104,628	\$725,289	34.5%
Total	100.0%	\$165,912,902	\$161,784,800	\$4,128,102	2.6%
					-

Male

Cotomony	Share of Male Annual Retail Spend			Channa	% Change
Category	2019 Total	Year to Jun-19	Year to Jun-18	Change	% Change
Automotive	16%	\$13,295,847	\$12,631,934	\$663,913	5.3%
Discretionary	9%	\$7,060,381	\$7,024,537	\$35,844	0.5%
Durables	0%	\$0	\$0	\$0	
Fashion	1%	\$992,211	\$959,344	\$32,867	3.4%
Food and Liquor	62%	\$50,772,643	\$51,586,442	-\$813,799	-1.6%
Hospitality	5%	\$4,461,581	\$4,169,948	\$291,633	7.0%
Undefined	7%	\$5,940,955	\$5,495,151	\$445,804	8.1%
Total	100.0%	\$82,523,618	\$81,867,356	\$291,633	0.4%

Female

Category	Share of	Share of Female Annual Retail Spend			% Change
Category	2019 Total	Year to Jun-19	Year to Jun-18	Change	% Change
Automotive	10%	\$7,940,300	\$7,840,745	\$99,555	1.3%
Discretionary	9%	\$7,382,350	\$6,650,865	\$731,485	11.0%
Durables	0%	\$0	\$0	\$0	
Fashion	5%	\$4,068,770	\$3,538,069	\$530,701	15.0%
Food and Liquor	63%	\$51,079,335	\$50,016,302	\$1,063,033	2.1%
Hospitality	4%	\$3,315,316	\$2,967,590	\$347,726	11.7%
Undefined	8%	\$6,773,296	\$6,799,245	-\$25,949	-0.4%
Total	100.0%	\$80,559,367	\$77,812,816	\$347,726	0.4%

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• Spending by females increased by 3.5% or \$2.7m in the year to June 2019 when compared to the previous year.

• Spending by males on Food and Liquor decreased by (\$0.8m) or (1.6%) while Automotive increased by 5.3% or \$0.7m in the year to June 2019 compared to the previous year.

• Spending by females on discretionary increased by \$0.7m or (11%) and Fashion increased by \$0.5m or 15% in the year to June 2019 compared to the previous year.

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What do <u>Kilbirnie residents</u> spend their money on in the Kilbirnie BID area?

		Annual	Retail Sales %	% (Year to Jun	-19) - Kilbirnie res	idents only		% Total
Age Band (yrs)	Automotive	Discretionary	Durables	Fashion	Food and Liquor	Hospitality	Other	spending by age band
under 18	0.0%	0.0%	0.0%	0.0%	0.1%	0.1%	0.0%	0.2%
18 - 24	0.6%	0.2%	0.0%	0.1%	2.0%	0.6%	0.6%	4.1%
25 - 29	0.4%	0.3%	0.0%	0.2%	4.3%	0.5%	0.1%	5.8%
30 - 34	0.9%	1.5%	0.0%	0.3%	6.7%	0.7%	0.7%	10.7%
35 - 39	1.3%	0.6%	0.0%	0.2%	6.7%	0.5%	0.3%	9.7%
40 - 44	1.0%	1.0%	0.0%	0.3%	8.3%	0.5%	0.7%	11.7%
45 - 49	0.8%	0.8%	0.0%	0.3%	7.9%	0.5%	0.6%	11.0%
50 - 54	0.8%	1.0%	0.0%	0.2%	7.7%	0.4%	0.7%	10.8%
55 - 59	0.9%	0.6%	0.0%	0.2%	6.7%	0.4%	0.7%	9.6%
60 - 64	0.2%	0.7%	0.0%	0.2%	5.0%	0.2%	0.8%	7.1%
65 - 74	0.7%	0.9%	0.0%	0.6%	7.1%	0.3%	0.4%	10.0%
75+	0.6%	0.6%	0.0%	0.3%	7.2%	0.3%	0.4%	9.5%
Unknown	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
% Total spending by category	8.2%	8.2%	0.0%	3.0%	69.7%	4.9%	6.0%	100.0%

1. Cardholder age profiles are based on cardholder addresses located in the Kilbirnie East 2006 census area units.

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What do the <u>rest of Wellington City</u> residents <u>spend their money on in the Kilbirnie BID area?</u>

Age Band (yrs)	Annual Retail Sales % (Year to Jun-19) - Rest of Wellington City							
	Automotive	Discretionary	Durables	Fashion	Food and Liquor	Hospitality	Other	spending by age band
under 18	0.1%	0.0%	0.0%	0.0%	0.1%	0.1%	0.0%	0.4%
18 - 24	1.3%	0.3%	0.0%	0.1%	2.7%	0.6%	0.1%	5.2%
25 - 29	1.1%	0.5%	0.0%	0.1%	3.5%	0.5%	0.2%	6.0%
30 - 34	1.2%	0.6%	0.0%	0.2%	4.6%	0.4%	0.3%	7.3%
35 - 39	1.5%	0.9%	0.0%	0.3%	7.3%	0.5%	0.5%	10.9%
40 - 44	1.5%	1.1%	0.0%	0.3%	8.8%	0.5%	0.6%	12.7%
45 - 49	1.5%	1.3%	0.0%	0.4%	8.3%	0.4%	0.5%	12.3%
50 - 54	1.5%	1.2%	0.0%	0.4%	8.5%	0.4%	0.5%	12.4%
55 - 59	1.0%	0.8%	0.0%	0.3%	6.6%	0.3%	0.4%	9.4%
60 - 64	0.9%	0.6%	0.0%	0.2%	4.8%	0.2%	0.4%	7.1%
65 - 74	1.0%	0.9%	0.0%	0.4%	6.8%	0.3%	0.8%	10.2%
75+	0.6%	0.5%	0.0%	0.4%	4.1%	0.1%	0.3%	6.1%
Unknown	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
% Total spending by category	13.1%	8.8%	0.0%	3.2%	66.1%	4.2%	4.5%	100.0%

1. Cardholder age profiles are based on cardholder addresses located outside of Kilbirnie East census area units but from within Wellington City.

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What do the <u>rest of Wellington Region</u> residents Me Heke Ki Pöneke spend their money on in the Kilbirnie BID area?

Age Band (yrs)	Annual Retail Sales % (Year to Jun-19) - Rest of Wellington Region							% Total spending
	Automotive	Discretionary	Durables	Fashion	Food and Liquor	Hospitality	Other	by age band
under 18	0.1%	0.3%	0.0%	0.1%	0.4%	0.3%	0.0%	1.2%
18 - 24	2.8%	0.7%	0.0%	0.2%	5.1%	2.1%	0.1%	11.0%
25 - 29	2.2%	0.5%	0.0%	0.3%	5.5%	1.1%	0.0%	9.7%
30 - 34	1.6%	0.7%	0.0%	0.2%	3.1%	1.0%	0.5%	7.1%
35 - 39	5.0%	0.7%	0.0%	0.3%	7.1%	1.0%	0.2%	14.3%
40 - 44	5.1%	1.2%	0.0%	0.6%	11.7%	1.1%	0.7%	20.4%
45 - 49	2.0%	1.5%	0.0%	0.4%	3.2%	0.7%	0.6%	8.5%
50 - 54	1.7%	1.1%	0.0%	0.4%	4.8%	0.6%	0.2%	8.9%
55 - 59	1.5%	0.6%	0.0%	0.3%	2.5%	0.5%	1.0%	6.6%
60 - 64	1.1%	0.9%	0.0%	0.3%	1.7%	0.4%	0.2%	4.6%
65 - 74	0.8%	0.5%	0.0%	0.5%	2.7%	0.4%	0.6%	5.5%
75+	0.3%	0.2%	0.0%	0.3%	1.2%	0.1%	0.1%	2.1%
Unknown	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
% Total spending by category	24.2%	9.0%	0.0%	3.9%	49.2%	9.5%	4.2%	100.0%

1. Cardholder age profiles are based on cardholder addresses located outside of Wellington city but from within Wellington Region.

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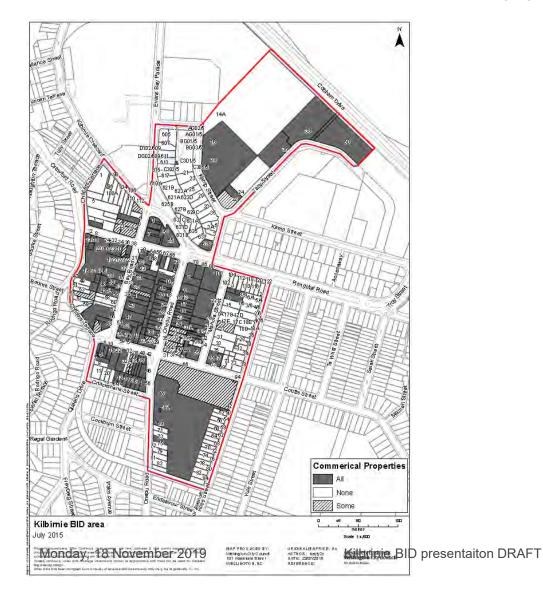
Appendices

Kilbirnie BID boundary area

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The boundaries of the Kilbirnie BID area are used in this report and are highlighted in red on the map below.



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Kilbirnie BID area merchant count

Crossed Costs area (1)	Mercha	nt Count	Change	% Chango	
Spend Category ⁽¹⁾	Year to Jun-19 Year to Jun-18		Change	% Change	
Accommodation	1	1	0		
Automotive	7	7	0	0.0%	
Discretionary	18	17	1	5.9%	
Durables	4	4	0	0.0%	
Fashion	14	12	2	16.7%	
Food and Liquor	11	11	0	0.0%	
Hospitality	19	18	1	5.6%	
Other	5	5	0		
Total	79	75	4	5.1%	

(1) Spending from retail sales categories with 3 or fewer active merchants have been zeroed for confidentiality reasons.

Merchants are geo-coded and given an industrial classification (ANZSIC code) by Marketview to identify spending by storetype and merchant location.

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Map of Kilbirnie BID area, local census area unit and population count table



	Population from 2018 census						
Age Band	Kilbirnie Ce	entral and East	Wellington City				
-	Count	Percentage	Count	Percentage			
under 20	948	19%	47337	23%			
20-24 years	444	9%	20745	10%			
25-29 years	501	10%	19770	10%			
30-34 years	450	9%	16455	8%			
35-39 years	369	8%	14853	7%			
40-44 years	327	7%	14016	7%			
45-49 years	357	7%	14352	7%			
50-54 years	318	6%	13401	7%			
55-59 years	273	6%	11658	6%			
60-64 years	219	4%	8940	4%			
65-69 years	162	3%	7284	4%			
70-74 years	135	3%	5412	3%			
75+	411	8%	8517	4%			
Total	4914		202740				

Source: Stats NZ population using Statistical Areas

Cardholder origin statistics are based on 2006 census area unit boundaries for Kilbirnie East

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Spend category definitions

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Accommodation

Accommodation

Automotive

Motor vehicle parts retailing Tyre retailing Fuel retailing Automotive electrical services Automotive body, paint and interior repair Other automotive repair and maintenance

Discretionary

Sport and camping equipment retailing Entertainment media retailing Toy and game retailing Newspaper and book retailing Marine equipment retailing Pharmaceutical, cosmetic and toiletry goods retailing Stationery goods retailing Antique and used goods retailing Flower retailing Other store based retailing n.e.c Professional photographic services Laundry and dry-cleaning services Photographic film processing

Durables

Furniture retailing Floor coverings retailing Houseware retailing Manchester and other textile goods retailing Electrical, electronic and gas appliance retailing Computer and computer peripheral retailing Other electrical and electronic goods retailing Hardware and building supplies retailing Garden supplies retailing Other goods and equipment rental and hiring n.e.c Domestic appliance repair and maintenance Clothing and footwear repair Other repair and maintenance

Fashion

Clothing retailing Footwear retailing Watch and jewellery retailing Other personal accessory retailing Hairdressing and beauty services

Food and Liquor

Supermarket and grocery stores Fresh meat, fish and poultry retailing Fruit and vegetable retailing Liquor retailing Other specialised food retailing

Hospitality

Cafes and restaurants Takeaway food services Catering services Pubs, taverns and bars Clubs (hospitality)

Other

Department stores Non-store retailing Retail commission-based buying and / or selling Travel agency and tour arrangement services Electronic (except domestic appliance) and precision equipment repair Other machinery and equipment repair and maintenance Diet and weight reduction centre operation Funeral, crematorium and cemetery services Parking services Brothel keeping and prostitution services Other personal services n.e.c Religious services Business and professional association services Labour association services Other interest aroup services Private households employing staff Undifferentiated goods-producing activities of private households for own use Undifferentiated service-producing activities of private households for own use

Categories are defined by Statistics New Zealand 2006 Australia New Zealand Industrial Classification standards (ANZSIC)

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What is the source of the data used in the WCC Retail Sales Analysis and Reporting Tool?

The data is primarily sourced from electronic card transactions made via the Paymark network from merchant terminals located in the Kilbirnie BID area. Information on the origin and type of customer spending is sourced from data held by BNZ Marketview.

The spending values include GST, but exclude cash out with purchases. Withdrawals from ATMs are not included. Other payment types including cash, hire purchase or automatic payments are also not included.

Details on both data sources are provided below.

Paymark **Paymark**

Paymark operates New Zealand's largest electronic transaction processing network. The company is owned by French payments system provider Ingenico Group which has extensive operations in the payments industry across 170 countries.

Around 70% of New Zealand's eftpos terminals are connected to the Paymark network. All electronic card transactions are captured from merchants on the Paymark network.

Marketview (A Verisk Business)

Marketview is a data technology company that provides consumer spending information on New Zealand based merchants. They obtain eftpos, debit and credit card transactions data from BNZ card holders using the Paymark network in the New Zealand retail market.

BNZ transactional data is derived from the credit and debit card spending by BNZ (Bank of New Zealand) customers. The BNZ has approximately a 20% share of credit and debit cards, with their cardholders accounting for about 15 – 17% of all electronic transactions conducted by New Zealanders.

While a sample of total New Zealand electronic spending, Marketview have shown that BNZ cardholders are representative of the total spending of New Zealanders.

The BNZ strips any personal identifiers from the data set before sending the data to Marketview. This includes all names, addresses, card and account numbers. Cardholders are given a geographic code and a unique id which enables Marketview to complete our analysis.

For retailers not on the Paymark network, there is no transactional data available from the Paymark database. To fill this gap Marketview weight the BNZ cardholder spending at non-Paymark merchants. The weightings are based on BNZ's share of the Paymark transactions. The underlying assumption is that BNZ cardholders make up a similar share of spending at Paymark and non-Paymark merchants.